# Soft Suave
*The smart way...*

# Logistics Supported Ride Hailing Mobile Application

# Client Overview



Our client was a leading taxi service provider company in the United States. The company was dedicated to provide seamless and quality taxi services to the customers in the United States. The client wanted to develop a real time transportation and logistics supported ride hailing mobile application for Android and iOS platform that facilitates customers to book a cab that transports goods from one place to another seamlessly and also provide ride-hailing service for the customers to travel from one place to another.
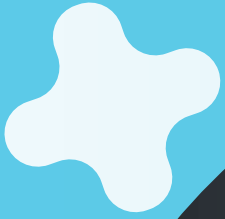
# Existing Challenges

Initiating the refund process after the cancellation of trips was a challenge. The expertise of our developers served well, and the team was able to develop a hassle-free refund process.
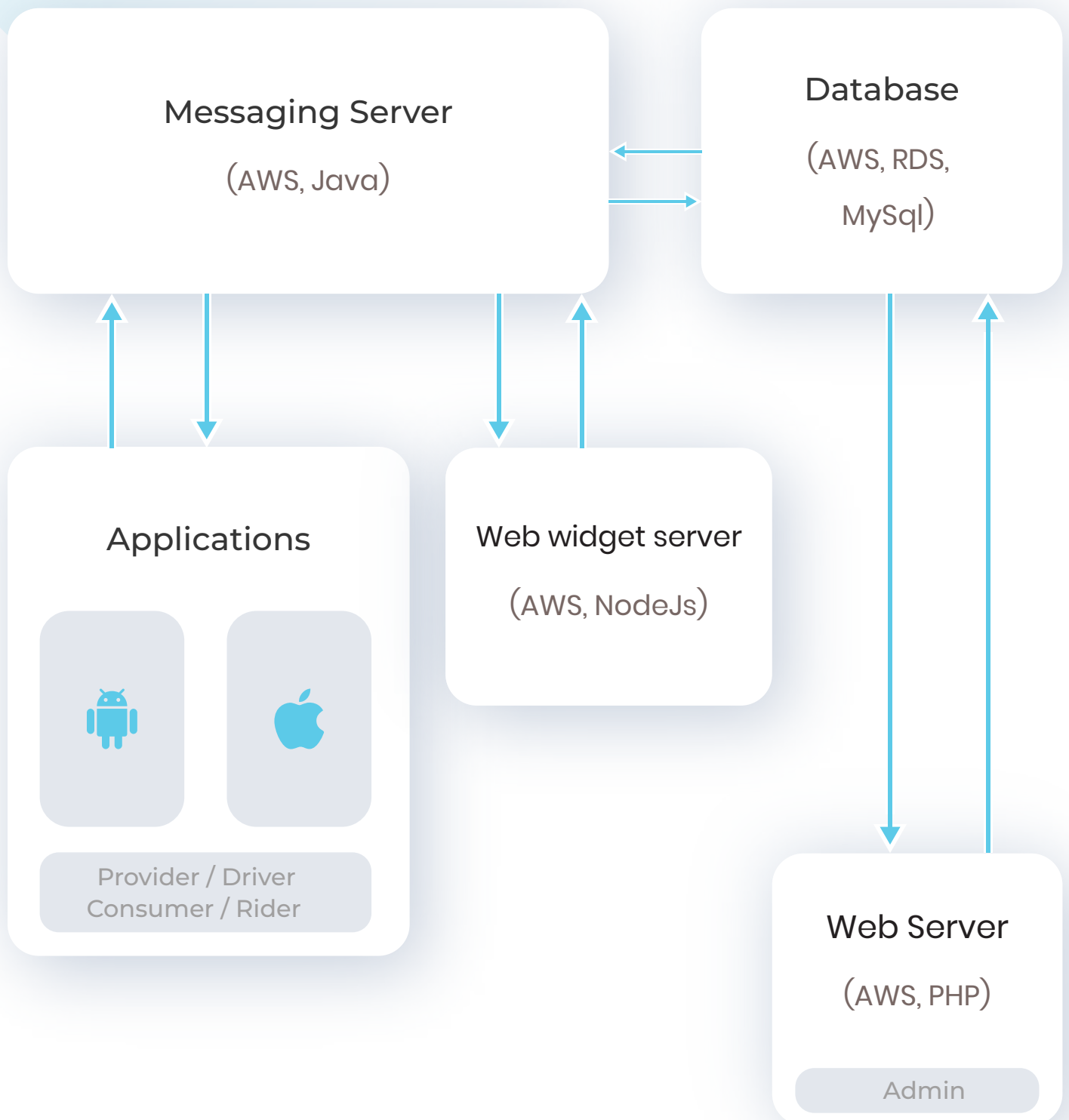
# Solutions Offered

The developers at Soft Suave already had hands-on experience in developing complex cab booking application. Thus, the team completed the project before the due date with the highest quality.

- Developed a robust and highly interactive native iOS and Android mobile application.

- Integrated the bid concept suggested by the application owner.

- Integrated Google maps to provide live tracking and geo-fencing.

- Developed web application for the admin to oversee all the activities by customers and drivers.

- Used technologies like Java, NodeJS, PHP (clickblocks) and AWS.

# How was the Solution Offered

**Messaging Server**

(AWS, Java)

**Database**

(AWS, RDS, MySql)

**Applications**

Provider / Driver
Consumer / Rider

**Web widget server**

(AWS, NodeJs)

**Web Server**

(AWS, PHP)

Admin

# Bringing Delight to Customer



- ◇ The client suggested an old gateway that did not fit the business need, so the developers integrated the Braintree payment gateway to make the financial transaction smoother.

- ◇ Provided access only to admin for creating a dispatch for referral drivers based on admin's interest.

- ◇ Shared latitude and longitude coordinates to the server regularly to track the real-time movement of the drivers.

# About Soft Suave

Soft Suave Technologies, an ISO 9001: 2015 certified, is a fast growing IT services company who strives to adapt to their customer's ever-changing needs. Being a professional in the domain, Soft Suave provides IT solutions to a wide variety of industries to improve efficiency, maximize revenue, and reduce costs. Soft Suave's expertise in web & mobile solutions, cloud computing and legacy modernization has gained Fortune-500 companies as their clients across USA, UK, Australia, France, Denmark, Iceland, UAE, and India.

## Mailing Address

Soft Suave Technologies Pvt Ltd,
No.100, Kundrathur Main Road,
Porur, Chennai – 600116,
Tamilnadu, India.

## USA Sales Office

Soft Suave Technologies Pvt Ltd,
3210 Vogel Rd, Ellicott City,
Maryland- 21043,
United States